

Privacy and cookie policy

We take your data protection seriously. We process personal data and therefore we have adopted this privacy policy, which informs you of how your personal data is processed.

Airlog Group is data controller for the data that we collect concerning you and we ensure that your personal data is processed in accordance with the legislation.

If you wish to contact us regarding our processing of personal data, you can do that by email: GDPR@airloggroup.com or by phone +45 3248 0000.

Processing of personal data

Personal data is every kind of information which in some way can be assigned to you.

When you make use of our website we collect and process different kinds of kind of information. This happens for instance by ordinary access to content, if you sign up for our newsletter, take part in contests or studies, register as a user or a subscriber or additional use of services through the website.

Normally we collect and process the following type of data: a unique ID and technical information about your computer, tablet or mobile phone, your IP-address, geographical location, as well as which pages you click (interests). To the extent that you give your consent to and enter data yourself we furthermore process: name, phone number, email, and address. Typically, this would be in connection with login creation for our web services.

Safety

We have taken the necessary technical and organizational measures to prevent that your data accidentally or illegally gets deleted, released, lost, impaired or gets to the knowledge of any unauthorized persons, abused or in any way processed against the legislation.

Purpose

Personal data about customers is collected for the following purposes:

- Processing purchases/services
- Administration of your relation with us

Personal data about suppliers and business partners is collected for the following purposes:

- Processing purchases/services
- Administration of your relation with us

The data collected on our website is used to identify you as a user and provide statistical material about the use of our website., as well as to provide you with the services you have requested, for example to send you our newsletter. In addition to this we use your data to optimize our service and content.

Data minimization

We only collect, process and store the personal data necessary to fulfill our purpose. Furthermore, it may be determined by law, what type of data is necessary to collect and store in connection with our business practices. The type and the extent of the personal data we process can be determined by the need to comply with a contract or any other legal obligation.

Data is updated

Since our service depends on the fact that your data is correct and up to date, we ask you to inform us about relevant changes in your personal data. You can make use of the contact information provided above to inform us about your changes, then we will make sure to update your data. If we notice that any data is incorrect, we will update the data and inform you about this.

Storage period

The data is stored in the time span which is allowed according to the legislation, and we will delete it when it is no longer necessary. The time span depends on the data's character and the basis for the storage. According to this, it is not possible to state a general time span for when data is deleted.

Consent

Your consent to receiving our newsletter is voluntary, and you can withdraw it by contacting us at any time. Use the contact information above, if you want further information.

Passing on data

We use a number of third parties for storage and processing of data, for example Google Analytics. They only process data on our behalf and may not use it for their own purposes. In relevant cases data is given to Transport providers to supply our service to you.

We will only pass on data such as name, email and so on for other purposes, if you give your consent.

We only make use of data processors in the EU or in countries, which can protect data properly.

Use of cookies

When you visit our website, information about you, which is used to adjust and improve our webservices is collected. If you do not want information about you to be collected, you should delete your cookies and refrain from visiting the website. You can see a list of what information is collected, their purpose and what third parties can access them below.

Cookies are stored on your computer, mobile phone or similar with the purpose of recognizing it, and remembering settings and make statistics.

If you delete or block cookies you risk that the website does not work optimally and that some content cannot be accessed.

What is a cookie?

A cookie is a small text file which is stored on your computer to keep track of what happens during your visit and to recognize the computer. A cookie only contains text, is not a program and cannot contain virus.

How to reject or delete cookies

You can always reject the use of cookies on your computer by changing the settings in your web browser. Remember: If you use more than one browser you need to delete cookies in all of them.

Third party cookies

The website contains cookies from third parties, to varying extent this may include:

Google Analytics

Your rights

At any time, you have the right to be informed of what data we process concerning you, from where we have collected it and what we use it for. You may also be informed about how long we store your data, and who receives data concerning you, to the extent that we pass on data in Denmark and to foreign countries.

If you request, we can inform you about what data we process concerning you. The access might be limited with respect to privacy protection, business secrets and immaterial rights.

You can make use of your rights by contacting us. You can find our contact information at the top.

If you think that the personal data we process concerning you is imprecise, you have the right to have it corrected. In that case you must contact us and inform us what the imprecision is and how it can be corrected.

In some cases, we will have an obligation to delete your personal data. This is for instance the case if you withdraw your consent. If you think that your data is no longer necessary to the purpose we collected it for, you can request it to be deleted. You can also contact us if you believe that your data is processed in contravention of the law or other legal obligations.

You can also file a complaint with a supervisory authority.

When you contact us with a request to have your personal data corrected or deleted, we examine whether the requirements are fulfilled, and if that is the case, we make the changes or delete as soon as possible.

You have the right to object to the processing of your personal data. You can also object to the processing of our passing of your data for marketing purposes. You can make use of the contact information at the top to object. If your objection is justified, we make sure to stop the processing of your personal data.

You can make use of data portability if you want your data transferred to another data controller or data processor.

On our own initiative, we delete your personal data, when it is no longer needed for the purpose we collected it for.

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